

EMS Mass Casualty Plan

This Plan is developed to assist first on-scene emergency responders in management of mass casualty incidents. When multiple sites or events occur, each site or occurrence shall be managed through the separate mass casualty incident command structures, until such time as an area-wide command structure can be activated to integrate and coordinate the separate mass casualty incident commands.

This Plan does not replace or negate any mutual aid or other agreement currently in place between various Manitowoc County response agencies.

Submitted By:

**Mass Casualty Sub-Committee of
Manitowoc County Local Emergency Planning Committee
Manitowoc County Emergency Management**

Updated March 2014 wpm

TABLE OF CONTENTS

	<u>Page Number</u>
Section I: Notification of Command/Response Personnel	28
Section II: Initial Response - First Arriving Ambulance Unit	29
EMS Chief Officer Job Description	30
EMS Triage Officer Job Description	31
EMS Assistant Triage Officer Job Description	32
Treatment Area Manager(s) Job Description	33
Transportation Officer Job Description	34
Assistant Transportation Officer(s) Job Description	35
Equipment Area Manager Job Description	36
Communications Officer Job Description	37
Coroner Liaison Officer Job Description	38
Staging Officer Job Description	39
Appendix "A" Scene Organization	40
Appendix "B" Triage Procedures	42
Appendix "C" EMS Mass Casualty Incident Response Kit Contents	45
Appendix "D" Emergency Ambulance Services	46
Appendix "E" Transportation Resources	48
Appendix "F" Hospital/Nursing Home Facilities	50
Appendix "G" Area Funeral Directors	51
Appendix "H" Clinics	52
Appendix "I" First responder and Ambulance vehicles	53

SECTION I: NOTIFICATION OF COMMAND/RESPONSE PERSONNEL BY THE MANITOWOC MUNICIPAL/COUNTY 9-1-1 CENTER

- A. Upon receipt of information indicating a potential mass casualty incident by Joint Dispatch Center (JDC), the dispatcher shall attempt to determine at minimum:
1. The nature and scope of the incident.
 2. An estimated number of potential patients.
 3. The presence of fire, hazardous materials or radiological substances.
- B. The JDC Center personnel shall initiate an initial response, notify and activate pursuant to standard operating procedures.
1. Emergency Medical Services (Note: Page 60 of this plan for EMS call list), Fire, Police, Public Works, County Emergency Management, City Transit System and other agencies and apparatus necessary for initial response.
 2. Command personnel of local and County EMS, Fire, Police, Public Works and Emergency Management.
 3. Other necessary agencies such as Public Health, Red Cross, Helicopter services, etc. as directed by Incident Command Officer.
 4. Notification of area hospitals.
 5. Call Manitowoc Fire Department and request EMS trailer with triage supplies be transported to scene.
 6. Wisconsin Emergency Management hot line **(1-800-943-0003)** for activation of Wisconsin Emergency Management and Department of Natural Resources, as needed.
- C. They shall identify and coordinate all further communications with:
1. Supervisory staff at the appropriate JDC.
 2. Emergency Management and command staff at Emergency Operations Center.
 3. On-scene Incident Commander.
 4. Request mobile command post or inflatable building (Manitowoc or Two Rivers Fire Department).

SECTION II: INITIAL RESPONSE: FIRST-IN Medical Personnel

The first-in Medical Personnel shall remain on-scene and assume all EMS-related scene command functions until relieved or all patients are cleared from the mass casualty incident scene.

- A. The **Crew Chief** of the first arriving Medical Personnel will assume the role of the **EMS Chief Officer** until relieved and shall:
1. Ensure that no EMS personnel or other emergency responders approach the incident without first determining the nature of the incident and establishing a safety line commensurate with the limitations of safety equipment available to personnel and the nature of the incident.
 2. Identify the scope of the incident and hazard present. Consider secondary devices.
 3. Identify safety equipment needed before proceeding.
 4. Establish a command post and identify a primary communications frequency to coordinate all EMS command functions.
 - A. Identify with JDC a staging area and channel incoming units should communicate with the staging Officer on. This should be communicated by JDC to units as they page or call for additional help.
 5. Notify JDC personnel of the nature and scope of the mass casualty incident.
 6. Identify EMS and support equipment required to manage estimated patient needs and request same from JDC.
 7. Establish triage, treatment, loading, ambulance and equipment staging areas as further described in (Appendix "A", Page 17) plan and assign subordinate command personnel upon availability including a Triage Officer.
 8. Re-assess and relocate EMS service areas listed in sub-paragraph 7 of this section as needed to insure the safety of all patients and emergency responders.
 9. Coordinate activities with other emergency agencies including Fire, Police, Public Works and Emergency Management (Unified Command).
 10. Direct all EMS activities at the scene until the incident is resolved or until relieved.
- B. All triage shall be coordinated in accordance with accepted medical practices (See Appendix B page 19 & 20) utilizing the triage tag identification system. Triage tags shall remain with patient's medical record for a minimum of forty-eight (48) hours. The triage tag identification system adopted for Manitowoc County shall be available in the EMS - mass casualty incident response kits described in **Appendix "C", Page 21** of this plan.
- C. General patient care procedures for specific types of mass casualty incidents are listed in **Appendix "B", Page 19** of this plan.
- All pre-hospital patient care procedures that differ from established protocols shall be approved by Medical Control if patient volume, communications, airspace and time permit.**
- D. Location of all principle EMS Service areas shall be constantly re-assessed and relocated to insure the safety of all patients and emergency responders

EMS CHIEF OFFICER JOB DESCRIPTION

It is the responsibility of the EMS Chief Officer to:

- A. Declare major EMS incident if JDC information indicates a major incident.
- B. Survey the scene upon approach to determine the magnitude of the situation and presence of hazards, (i.e. downed power lines, hazardous materials spills, fire, Secondary devices or other hazards).
- C. Declare an actual major incident if it is evident at this time and make a request for immediate dispatch of additional help and equipment including Manitowoc County's command post (Contact Manitowoc and Two Rivers Fire Department).
- D. Put on an EMS Command vest immediately after declaring a major EMS incident. (Note: Vest and other equipment may not be on-scene and may have to be requested.) Vests and triage tags are located in the "EMS Trailer" at the Manitowoc Fire Department and at seven other sites in the County (see page 21 for location sites). The roles in this plan may have to be assumed prior to the arrival of the vests and job descriptions.
- E. Accompany the EMS Triage Officer, **if possible**, on initial triage sweep, however EMS Command should attempt to remain at the designated site for the Command Post as much as possible. Assign a staging area and staging officer ASAP.
- F. Obtain a count of the total number of patients and determine severity in terms of numbers of critical (RED), Serious (YELLOW), and Minor (GREEN).
- G. Confer with the Triage Officer upon completion of triage sweep to determine what additional resources are needed (ambulance, rescue units, personnel, EMS helicopters, buses, etc.)
- H. Determine if there is a need to establish a joint command post involving the senior officers of the emergency services at the scene (i.e. EMS, Fire, Police, etc.)
- I. Organize the scene by functional areas. This includes organizing the incident area(s), treatment area(s), loading area(s), and staging area(s). Materials for marking treatment area(s) are stored in the "black boxes" located in the EMS trailer stored at the Manitowoc Fire Department. Valdres EMS also has large tarps available for marking Treatment areas.
- J. Appoint managers, if necessary, for each area as additional personnel arrive. A manager should be appointed for the incident area and each treatment area. If sufficient EMS personnel are available, managers should be designated for the loading area, ambulance staging area, and equipment staging area. If sufficient EMS personnel are not available, other emergency personnel such as fire service personnel should be requested to assist in performing area manager duties.
- K. The EMS Chief Officer should periodically confer with officers and Managers to confer status of situation.
- L. Scene/hospital communication is the responsibility of the EMS Chief Officer and the Communications Officer only.

- _____ Appoint a staging officer and designate a staging area
- _____ Appoint an equipment area manager
- _____ Appoint a treatment area manager(s)
- _____ Appoint triage officer and assistant if needed
- _____ Appoint a transportation officer
- _____ Appoint a communications officer
- _____ Appoint a liaison to the coroner if needed

EMS TRIAGE OFFICER JOB DESCRIPTION

The EMS Chief Officer shall immediately appoint an Initial Triage Officer from the crew of first-in ambulance, whose responsibilities shall be as follows:

- A. Put on "Triage Officer" vest.
- B. Provided the area is safe, conduct an immediate triage sweep of the scene to count the number of patients and determine severity in terms of critical versus non-critical injuries. It is appropriate to use a loud speaker system and to request all ambulatory patients to walk to a designated treatment/triage area. This will greatly reduce the number of patients wandering around unattended and the number of personnel required to manage removal of these patients.
- C. During the initial triage sweep, count the number of Patients in each category such as patients tagged red (critical), yellow (serious), green (minor), or black/white (DOA). **Apply triage tag to patient. (Tie or Tape)**. Initial set of tags shall be contained in every ambulance in service in Manitowoc County as part of its basic equipment, First responder groups should also have tags as part of their routine equipment. Extra tags may be obtained from either hospital. (Waterproof plastic triage tags available in EMS black box, use china marker for writing).
- D. Confer with the EMS Chief Officer to inform command of the number and severity of the injured patients and to advise the EMS Chief Officer of additional help needed in terms of Basic and Advanced Life Support EMS units, number of EMS personnel, and special resources such as extrication or air evacuation.
- E. In conjunction with EMS Chief Officer, assign responsibilities to additional EMS personnel as they arrive at the scene through contact with staging officer. (For example: "We need one EMT with patient #5, two EMT's with patient #8, etc." and issue appropriate vests).
- F. Inform equipment manager of equipment needs in incident and treatment areas.
- G. At the end of each triage sweep of the scene, inform the EMS Chief Officer of the latest patient status. The Triage and the EMS Chief Officer should confer concerning the need for additional EMS resources and any other considerations such as hospital destination, medical direction, etc.
- H. Continually confer with the EMS Chief Officer, the Treatment Area Manager, the Transportation Officer, the Staging Area Officer and Equipment Area Managers, and others to ensure that all necessary considerations are being given in terms of patient care.
- I. Continually repeat triage until all patients have been cleared from scene.

EMS ASSISTANT TRIAGE OFFICER JOB DESCRIPTION

- A. Reports to EMS Triage Officer.
- B. Wears "Triage" vest.
- C. Assists Triage Officer in conducting initial and subsequent triage sweeps at incident scene and within triage area.
- D. Ensures safety of patients and EMS personnel within the Triage area.

TREATMENT AREA MANAGER(S) JOB DESCRIPTION

- A. Reports to EMS Triage Officer and EMS Chief Officer.
- B. Wears "Treatment" vest.
- C. Secures banners or tarps labeling treatment areas from storage in the black boxes located in EMS trailer or from Valdres EMS, and sets up such treatment areas. Ensures safety of patients and EMS personnel with assigned treatment area.
- D. Assigns personnel to patient care duties and identifies EMS equipment needs to render care within treatment area. Assigns personnel to patients and assures that triage tag information is filled out on each tag. Re-evaluate patients to assure patients are transported in an appropriate order.
- E. Coordinates evacuation of patients with Transportation Officer to area hospitals or other intermediate facilities or locations.
- F. Request transport of the "black boxes" located in EMS trailer at the Manitowoc Fire Department. (Note: EMS black boxes contains additional supplies of triangular bandages, tape, 4x4's, trauma dressings, leg splints, arm splints, vests, banners, oxygen multi port, C-Collars, long boards and additional waterproof triage tags).

TRANSPORTATION OFFICER JOB DESCRIPTION

- A. Reports to EMS Chief Officer and/or EMS Triage Officer.
- B. Wears "Transportation" vest.
- C. With approval and concurrence of EMS Chief Officer and EMS Triage Officer establishes:
 - 1. Patient loading area
 - 2. Ambulance staging area
 - 3. Equipment staging area
- D. Establishes communications contact with Staging Officer and advises number of ambulances and special service equipment needed to perform patient transport.
- E. Coordinates ambulance routing and response to ambulance staging area. May require setting up special routes for ambulances to enter and leave staging areas.
- F. Establishes communications contact with Emergency Operations Center (if activated), Medical Control and area hospitals via **Communications Officer** to determine area hospital's capabilities to receive patients.
- G. **Numbers triage tags** and maintains patient information and destination forms (see form in transportation clipboard) and routes patients to appropriate hospitals with coordination of Communications Officer and Medical Control if available.
- H. Transportation officer be in charge of routing patients.
- I. The closest hospital will be medical control unless passed to on-scene physician or other designee.
- J. Consider sending minor Patients to local clinics, so hospitals are not overwhelmed with minor patients.
- K. As patients are loaded for transport to hospital fill out the transportation log: Name, transported by, transported to, and time

ASSISTANT TRANSPORTATION OFFICER(S)

- A. Reports to Transportation Officer.
- B. Wears "Transportation Assistant" vest.
- C. Coordinates ambulance loading duties under the direction of the Transportation Officer.
- D. In charge of recording each transport and to what destination (See form in transportation clipboard).

EQUIPMENT AREA MANAGER

- A. Wears "Equipment" vest.
- B. Establishes equipment area which should be strategically located between treatment and ambulance staging areas.
- C. Communicates with EMS Triage Officer and provides the needed equipment at the incident and treatment areas.
- D. Collects and inventories equipment and supplies from ambulances arriving at the scene (i.e. backboards, splints, oxygen, etc.) Ambulances coming into the scene of a Mass Casualty Incident should back into the ambulance staging area unless a drive through can be set up. Equipment such as splints, bandages, long boards, collar, etc. should be removed and placed in the equipment bank (equipment not identified with ambulances name will be written on equipment with permanent marker).
- E. Collects and inventories supplies as brought in from various sources. Label equipment if time permits to allow for proper return.
- F. Distributes supplies as requested in triage and treatment areas.
- G. Collects and inventories equipment at the end of the incident and returns the same to its proper source or designated area for units to pick up.
- H. Maintain an on-going lists of suppliers and supplies.
- I. Make sure EMS trailer has been requested from MFD and is en route to scene.
- J. Sets up EMS trailer when it arrives on scene. Moves equipment to designated areas with the help of assistants requested through staging manager.

COMMUNICATIONS OFFICER JOB DESCRIPTION

- A. Wears "Communications" vest.
- B. Works with Transportation Officer, communicating via radio, to hospitals, with information on patients and estimated times on arrival.
- C. Establishes communications contact with Emergency Operations Center and Fire/Hazmat (if activated) (call JDC at 683-4201 for phone numbers) Medical Control, and area hospitals and determines area hospitals' capabilities to receive patients. This information shall be shared with the Transportation Officer.
- D. **The Communications Officer shall be the only person contacting the hospitals with patient information and estimated times of arrivals.** Communications to hospitals should be some like Ambulance 20 is transporting a red patient that is 18 years old with airway trauma ETA is 10 Minutes.
- E. Once communication is received via cell phone that line will remain open and not be hung up.
- F. Command post has one portable satellite phone available if needed.
- G. Confer with medical control as to what clinic(s) the minor patients should be taken to.

Hospital Phone Numbers:

Holy Family Memorial	920-320-2603
Aurora Medical Center	920-794-5125
Calumet Medical Center	920-849-7527
Sheboygan Memorial	920-451-5553
St. Nicholas Hospital, Sheboygan	920-459-4760
St. Vincent Hospital, Green Bay	920-433-0312
Aurora Baycare, Green Bay	920-288-4060
Bellin Hospital, Green Bay	877-235-5461
Theda Clark, Neenah	920-729-2480

CORONER LIAISON OFFICER JOB DESCRIPTION

- A. Acts as assistant to and under the direction of the Coroner.
- B. Facilitate movement of deceased patients from treatment area(s) to a temporary morgue. This shall only be at the direction of the County Coroner.
- C. Helps set up temporary morgue (inflatable building is located at TRFD or with refrigerated semi trailers).

STAGING AREA OFFICER JOB DESCRIPTION

- A. Wears "Staging" vest.
- B. Sets up staging area, preferable in a large lot about 2-3 blocks away from incident.
- C. Works with EMS Chief, and other Officers coordinating the dispersal of available resources including people and vehicles.
- D. Keeps track of personnel reporting to staging area. Keeps track of where personnel are sent.
- E. Directs incoming resources to needed areas.
- F. Responsible for keeping a log EMS personnel on scene.

- A. Name
- B. Unit affiliation
- C. Task
- D. Time arrived
- E. Time dismissed

APPENDIX "A" - SCENE ORGANIZATION

Organizing a major EMS incident scene may require the designation of specific manageable areas. If there are sufficient personnel, each area should have a manager designated to organize the activities of the area. All area managers report directly to the EMS Command Officer.

A. EMS Command Post

An Emergency Medical Services Command Post should be located in a safe area to facilitate access of the EMS Chief Officer to all subordinate staff and communications. The EMS Chief Officer shall remain at the Command Post at all times except for initial triage sweep with Triage Officer. (Consider using county hazmat command post/inflatable building or emergency vehicle for this purpose.) **Consider the placement of this vehicle at or close to the staging area.**

B. Triage Area

The triage area should be strategically placed in a safe location between the Command Post and the treatment area(s). The Triage Officer shall only leave this area to perform initial triage sweep or to supervise patient care activities in the treatment area(s) or to confer with the EMS Chief Officer.

C. Treatment Area(s)

The treatment area(s) should be organized in relation to the number of patients.

1. With larger numbers of patients, a separate Critical (RED TAG) treatment should be identified to allow advanced or more experienced EMS personnel and equipment to be concentrated in the "Critical" treatment area. BLS may be mixed as needed
2. A separate Serious (YELLOW TAG) treatment area, for serious but non-critical patients, may be staffed by ALS and BLS personnel.
3. Patients categorized as "Minor" (GREEN TAG) require observation and at least one person to continually re-assess their condition. Patients who are initially "minor" may develop complications and need to be upgraded to "Serious" or "Critical". Consider placing these patients in a bus, near by building or location close by. If a bus is used these patients could go to a local clinic for an assessment and release.

D. Equipment Staging Area

In certain major incident situations, an equipment staging area should be established. As EMS units arrive at the staging area, backboards, splints, oxygen, and other portable equipment should be removed and taken to the equipment bank area. This area should be strategically located between treatment and ambulance staging areas.

E. Ambulance Staging Area(s)

If necessary, one or more staging areas should be designated for EMS vehicles to park as they arrive at the scene. This will prevent EMS vehicles from blocking each other and allow an organized movement of vehicles as directed by the Ambulance Loading Officer. This area and a path to it should be cleared of all debris to allow safe ambulance operation. It should be situated to minimize exposure of patients and personnel to toxic fumes. **All vehicles entering this area shall back in with one attendant outside the vehicle acting as a guide to the driver for safety purposes, unless a turn around or drive through is available.** When leaving the area, an Ambulance Loading Officer shall walk directly in front of the vehicle to avoid running over debris, etc. If you have a large event an ATV and private vehicle staging area might be needed.

F. Ambulance Loading Area(s)

A loading area should be established in proximity to the treatment area(s) to allow ambulance vehicles to pull up, load and leave under the direction of the Transportation Officer(s). This area and a path to it should be cleared of all debris to allow for safe ambulance operation and be so situated to minimize Exposure of patients and personnel to toxic exhaust fumes.

G. Morgue

Deceased patients should be left at a specified site with all human remains and personal effects until directed by the County Coroner or designee, with the exception of those patients who die after being placed in the treatment area(s). Movement of deceased patients from treatment area(s) to a temporary morgue shall occur only with permission of and at the direction of the County Coroner and facilitated by the Coroner Liaison Officer.

A LAW ENFORCEMENT OFFICER SHALL SECURE THE AREA AT ALL TIMES WHERE DECEASED PATIENTS ARE KEPT!

APPENDIX "B" - TRIAGE PROCEDURES

Treatment priority must be established to furnish maximum assistance to the greatest number of victims.

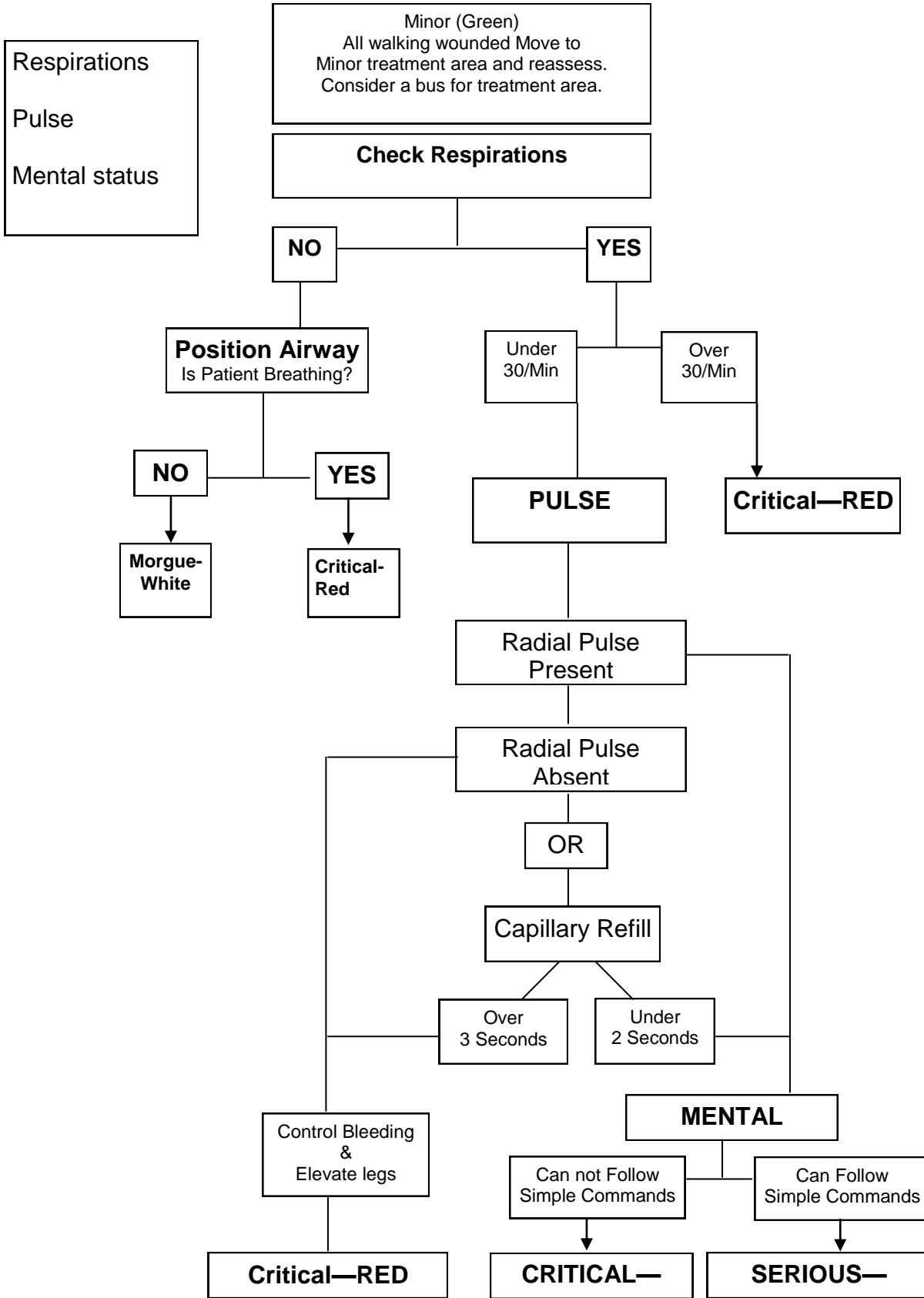
Assignment to a specific category depends on the severity of injury and length of time required for treatment; the number of support personnel required to deliver satisfactory treatment; and the prospect for return to productive life and function.

- A. Transportation of Patients From Scene
 - 1. Red Tag Patients - CRITICAL
 - 2. Yellow Tag Patients - SERIOUS
 - 3. Green Tag Patients - MINOR

- B. Patient Injury Categories

See next page for Triage Guide.

Triage Flow Chart—Manitowoc County



1. **RED TAG PATIENTS (Critical or Immediate)**

Patients that are salvageable and may return to society as they were prior to event.

2. **YELLOW TAG PATIENTS (Serious-Second Priority)**

Patients that require medical care, but several hours will not result as to loss of life or limb.

3. **GREEN TAG PATIENTS (Minor- Last priority)**

They are ambulatory and may be directed away from the treatment site and might be directed to a clinic for an assessment or simple treatment.

4. **WHITE/BLACK TAG PATIENTS (DOA)**

Patients whose injuries are so extensive that even with optimal care, the prognosis for recovery or restoration of normal function is poor. They should receive simple "custodial care" and be kept as comfortable as possible if personnel permit.

APPENDIX "C" - EMS MCI RESPONSE KIT

Four EMS mass casualty incident response kits ("black boxes") are stored in the EMS trailer at the Manitowoc Fire Department for easy and fast deployment. Triage tags are kept on all county ambulances and first responder rigs as basic equipment. Additional basic starting kits consisting of triage tags, clipboards, job descriptions and vests are kept at the following locations and can be requested through JDC who will dispatch the appropriate unit:

1. Cleveland First Responders - Cleveland
2. Kiel Ambulance Service - Kiel
3. Mishicot Ambulance Service - Mishicot
4. Valders Ambulance Service - Valders
5. Manitowoc Fire Department - Manitowoc
6. Two Rivers Fire Department - Two Rivers
7. Reedsville Fire Department - Reedsville

These 7 kits contain the following:

- Reflective vest labeled "EMS COMMAND" known as EMS Chief.
- Two (2) reflective vests labeled "TRIAGE" and "TRIAGE OFFICER"
- Reflective vest labeled "TREATMENT"
- Two (2) reflective vests labeled "TRANSPORT" and "ASSIST. TRANSPORT"
- Reflective vest labeled "EQUIPMENT"
- Reflective vest labeled "COMMUNICATIONS"
- Reflective vest labeled "STAGING"
- Triage tags and duct tape in the colors of Green, Yellow, Red, and White
- Clipboards with instructions and pen (quantity 8)
- Checklists and forms including:
 - Laminated job descriptions for above positions.
 - EMS Command Officer duty checklist (See position job description).
 - EMS Triage Officer duty checklist (See position job description).
 - Resource Report/Status Form (Appendices "D", "E" and "F" hereof).
 - Patient condition/transport/destination form.
 - County Map.

APPENDIX "D" - MANITOWOC COUNTY AREA EMERGENCY AMBULANCE SERVICES

Algoma Rescue 400 Third Street Algoma, WI 54201 (Services Annapee and ½ of Pierce Township)	Part-Time /Dispatched through Kewaunee County Sheriff's Dept. (920) 388-3100
Brillion Rescue City Hall Brillion, WI 54110	(920) 849-2335
Calumet Memorial Hospital Ambulance 614 Memorial Drive Chilton, WI 53014	(920) 849-2124
County Rescue 1765 Allouez Avenue Green Bay, WI 54311	(920) 469-9779 (Monday-Friday) (920) 448-4210 (Dispatched thru Brown Co.) (920) 469-9777
Door County Ambulance Service 123 South 5th Avenue Sturgeon Bay, WI 54235	(920) 743-4133
Eagle III Helicopter 1765 Allouez Avenue Green Bay, WI 54311	(920) 469-9779 (Monday-Friday) (920) 448-4210 (Dispatched thru Brown Co.) (920) 469-9777
Flight-For-Life	(414) 475-1000
Kewaunee Rescue 207 First Street Kewaunee, WI 54216 (Services West Kewaunee, Carlton, parts of Casco and ½ of Pierce Township)	Part-Time /Dispatched through Kewaunee County Sheriff's Dept. (920) 388-3100
Kiel Area Ambulance Kiel Fire Station Kiel, WI 53042	(920) 894-2211 Joint Dispatch Center (JDC)
Luxemburg Ambulance 516 Maple Street Luxemburg, WI 54217 (Services Mt. Pellier, Luxemburg, Red River, Lincoln, ½ of Casco Township)	Part-Time /Dispatched through Kewaunee County Sheriff's Dept. (920) 388-3100
Manitowoc Fire Dept & Ambulance 911 Franklin Street Manitowoc, WI 54220	9-1-1 (Emergency) (920) 686-6540 (Non-Emergency)
Med-Flight	1-800-472-0111
Milwaukee Children's Hospital Transport	(414) 931-4136
Mishicot Area Ambulance 511 East Main Street Mishicot, WI 54228	9-1-1 (Emergency) (920) 755-2525 (Non-Emergency) (920) 683-4201 (Sheriff's Department)
Sheboygan Orange Ambulance Service 2629 North 7th Street Sheboygan, WI 53081	(920) 457-4233 (Emergency) (920) 451-5527 (Non-Emergency)

Theda Star	1-800-236-2066
Two Rivers Fire Department 2122 Monroe Street Two Rivers, WI 54241	9-1-1 (Emergency) (920) 793-5521 (Non-Emergency)
US Coast Guard Two Rivers	(920) 793-1304 or 1-800-321-4400
Valders Ambulance Service 103 Eisenhower Street Valders, WI 54245	9-1-1 (Emergency) (920) 755-4526 (Non-Emergency)
Viking Rescue 383 Cty . R P.O. Box 276 Denmark, WI 54208 (Services Cooperstown Township)	Part-Time /Dispatched through Brown County Sheriff's Dept. (920) 448-4210 (920) 863-2752 (non-emergency)

APPENDIX "E" - MANITOWOC COUNTY TRANSPORTATION RESOURCES

A. VEHICLES AVAILABLE FOR MOVEMENT OF PERSONS

Brandt Buses, Inc. 101 E. Albert Drive Manitowoc, WI 54220 (920) 682-8823	22 buses (Each bus carries 46 people)
Assist to Transport (Affiliated with Brandt Buses) 101 E. Albert Drive Manitowoc, WI 54220 (920) 682-8820	5 vans 4 mini buns
Two Rivers Buses, Inc. 3515 Lincoln Avenue Two Rivers, WI 54241 (920) 793-2541	20 buses (Each bus carries 66-71 people) 2 buses 48 pass with 2 wheel chair
Holy Family Memorial Medical Center 2300 Western Avenue Manitowoc, WI 54220 (920) 320-2011	1 laundry truck 1 mini van 6 Carevans
Maritime Metro Transit System 2655 South 35th Street Manitowoc, WI 54220 (920) 683-4560	9 buses which hold 35-37 people *Will put all 6-9 buses into operation if necessary

B. REFRIGERATED VEHICLES

Cher-Make Sausage Company 2915 Calumet Avenue Manitowoc, WI 54220 (920) 683-5980	1 truck with 8 foot box 2 trucks with 18 foot boxes 2 additional trucks with 18 foot boxes available in extreme emergency
McGregor Trucking Greg Hermann 5509 Thunder Rd (920) 683-3203	10 semi-trailer units
Lakeshore Express 2606 18 th Street (920) 793-4244 Wisconsin Nationwide 5122 Woodland Dr Two Rivers, WI 54241 (920) 793-4779	

*Coroner's Transportation Officer/
Handles all matters in relation to
movement of deceased bodies from
scene in Manitowoc County

***NOTE:** Many companies, hotels, etc. in Manitowoc, as well as smaller companies and van rental companies within the County have vehicles that could be used in the event of an emergency!

If a "company truck", (particularly a food service company) is used, obliterate identification of vehicle ownership on the truck body before using to store or transport bodies.

APPENDIX "F" - MANITOWOC COUNTY HOSPITAL/NURSING HOME FACILITIES

1. Hamilton Care Center
1 Hamilton Drive
Two Rivers, WI 54241
(920) 793-2261
2. Manitowoc Health & Rehab
2021 S. Alverno Road
Manitowoc, WI 54220
(920) 683-4100
3. North Ridge Care Center
1445 North 7th Street
Manitowoc, WI 54220
(920) 682-0314
4. River's Bend
960 South Rapids Road
Manitowoc, WI 54220
(920) 684-1144
5. Shady Lane Home, Inc.
1235 South 24th Street
Manitowoc, WI 54220
(920) 682-8254
6. St. Mary's Home for the Aged
2005 Division Street
Manitowoc, WI 54220
(920) 684-7171
7. Holy Family Memorial Medical Center
2300 Western Avenue
Manitowoc, WI 54220
(920) 320-2011
8. Aurora Medical Center
5000 Memorial Drive
Two Rivers, WI 54241
(920) 794-5000

APPEXDIX "G" - MANITOWOC COUNTY - AREA FUNERAL HOMES

Reinbold & Pfeffer Funeral Home
816 State Street
Manitowoc, WI 54220
(920) 682-0118

Christianson/Deja Funeral Home
Box 318
Valders, WI 54245
(920) 775-4433

Pfeffer Funeral Home
928 S. 14th Street
Manitowoc, WI 54220
(920) 684-4642

Stoltenberg Funeral Chapel
1060 Hickory Street
Cleveland, WI 53015
(920) 693-8741 or (920) 452-5863

Jens Funeral Home
1122 S. 8th Street
Manitowoc, WI 54220
(920) 682-1568

Knutson Funeral Home
137 E. Main Street
Denmark, WI 54208
(920) 863-2411

Harrigan Parkside Funeral Home
628 N. Water Street
Manitowoc, WI 54220
(920) 682-0346

Ebre-Evjen Funeral Home
2215 Wisconsin Avenue
New Holstein, WI 53061
(920) 898-4300 or (920) 795-4091

Klein/Stangel Funeral Home
1420 - 22nd Street
Two Rivers, WI 54241
(920) 793-1396 or (920) 794-1143

Lambert Funeral Home
344 S. State Street
Mishicot, WI 54228
(920) 755-2212

Deja/Martin Funeral Chapels
1506 - 18th Street
Two Rivers, WI 54241
(920) 793-1756

Meiselwitz Funeral Home
815 Sixth Street
Kiel, WI 53042
(920) 894-3348

Wieting Schneider Funeral Home
15 Seventh Street
Reedsville, WI 54230
(920) 754-4088

Reinbold & Pfeffer Funeral Home
1124 Main Street
Kellnersville, WI 54215
(920) 732-3535

APPENDIX "H" - AREA CLINICS

1. Aurora Manitowoc Clinic
601 Reed
Manitowoc- 682-8841
2. Aurora Manitowoc Clinic
4100 Dewey
Manitowoc- 686-5700
3. Aurora Manitowoc Clinic- Valders
106 Wilson St
Valders- 775-4111
4. Aurora Two Rivers Clinic
2219 Garfield St
Two Rivers- 793-2281
5. Cleveland VA Clinic
1205 North Ave
Cleveland – 693-5600
6. Harbortown Clinic – HFM
1650 S. 41 Street
Manitowoc – 320-4500
7. Lakeshore Peds – HFM
4303 Michigan Av
Manitowoc – 320-4300
8. Two Rivers Health Center
3310 45th Street
Two Rivers – 793-3900
9. Woodland Clinic
1900 Woodland Drive
Manitowoc – 320-6212
10. Orthopedic Assoc
501 N. 10th St.
Manitowoc – 682-6376

APPENDIX I - AMBULANCES AND FIRST RESPONDER VEHICLES

AMBULANCES:

Manitowoc Fire
686-6540
10 Rescue Squads

Two Rivers Fire Department
793-5521
3 Rescue Squads

Mishicot Ambulance
755-2525
2 ambulances

Valders Ambulance
775-4526
2 ambulances

Kiel Ambulance
286-1911
2 ambulances

Viking Ambulance
863-2752
2 ambulances

First Responder Agencies:

Branch First Responders
Collins First Responders
Cleveland First Responders
Francis Creek First Responders
Kellnersville First Responders
Maribel First Responders
Newton First Responders
Reedsville First Responders
Silver Creek First Responders
St. Nazianz First Responders
Two Creeks First Responders